

From: [Kelly Hovey](#)
To: [Katherine Rose](#); khovey@clynk.com
Cc: [Meredith Badalucca](#)
Subject: Re: 26 SITE 6 - 2020 Route 32 - CLYNK Recycling Station
Date: Monday, June 29, 2026 4:19:24 PM
Attachments: [image.png](#)

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Hi Katherine,

Thank you for sending over the follow-up questions from the Health Department. I am happy to provide responses below.

How are the units managed so that bags are never left outside?

We actively manage our Connecticut drop stations through a combination of routine service schedules, remote monitoring, and rapid response procedures designed to minimize the potential for bags being left outside a station. Stations are serviced regularly based on customer usage and collection volumes, with service frequency adjusted as demand increases.

In addition, station activity is monitored remotely, allowing our operations team to identify capacity concerns and dispatch service personnel as needed. If a station approaches capacity or an isolated overflow event occurs, we work to respond promptly and remove any accumulated material. Customers are also instructed to deposit bags inside the station and not leave materials outside the designated collection area.

Through these operational controls, we strive to maintain an orderly, clean, and well-managed redemption program for both customers and host locations.

How do you manage pests?

Our redemption drop stations are designed and operated to minimize the potential for pest activity. Customers place redeemable containers in sealed proprietary CLYNK bags before depositing them into the station. The collected bags are stored within a fully enclosed structure, limiting access by rodents, birds, and other wildlife.

Unlike traditional waste receptacles, the stations are purpose-built solely for the temporary storage of redeemable beverage containers. We do not accept household trash, food waste, or other putrescible materials.

We maintain regular collection schedules to ensure materials do not remain at the station for extended periods. Stations are routinely inspected and serviced by CLYNK personnel, who monitor site conditions and address any housekeeping concerns. Our maintenance program includes cleaning customer touchpoints, drop windows, trim, and other areas where potential attractants may be present.

While any location handling beverage containers may occasionally experience customer

misuse, CLYNK's operational procedures, station design, and service practices are intended to minimize conditions that could attract pests. The enclosed nature of the station, combined with regular servicing and site monitoring, helps maintain a clean and orderly environment for customers and host properties.

How often are the units cleaned?

All CLYNK stations are inspected and cleaned during regular service visits, with additional cleaning performed as needed. Station conditions are monitored remotely and through routine field operations, and any housekeeping concerns are promptly addressed to maintain a clean, safe, and orderly site for our customers.

I appreciate the opportunity to address these questions and concerns. Please feel free to reach out if the Health Department requires any additional information or clarification.

Thank you,

Kelly

Kelly Hovey
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From: Katherine Rose <krose@montville-ct.org>
Sent: Monday, June 29, 2026 2:19 PM
To: khovey@clynk.com <khovey@clynk.com>
Cc: Meredith Badalucca <mbadalucca@montville-ct.org>
Subject: 26 SITE 6 - 2020 Route 32 - CLYNK Recycling Station

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Good afternoon Kelly,

Please see the attached comments received by Uncas Health District in regards to 2020 Route 32.

Regards,

Katherine Rose

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