

September 2018

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we'll be inspecting transmission structures on or near your property. Maintaining the infrastructure is one of the many ways Eversource supports the safe, secure transmission of electricity throughout the region.

We're Always Working to Serve You Better

We will be doing maintenance work in your area within the next couple of weeks. Two types of inspections will be taking place to evaluate the condition of the structures and wires. Be assured that none of the work will interrupt electric service to your property.

What You Can Expect:

Eversource has begun using an innovative way to provide you with reliable electric service. Crews from Creative Survey will be using drones to inspect the equipment. These drones are aerial devices, about 2 feet across, equipped with a camera and manned by the drone operator on the ground within the right of way. Each inspection will take approximately 15 to 30 minutes. Drones offer these benefits:

- High resolution images of lines, hardware and vegetation;
- Lower cost and more efficient inspections than current methods, and
- Ability to quickly inspect the lines and structures, with minimum impact to the environment.

In addition to the drone inspections, crews from Osmose will be inspecting structure bases and foundations, and in some instances, they may hand excavate around the base of the structures. The excavated area will be filled in before moving on to the next structure.

For both scopes of inspections crews will be walking or riding ATVs within the rights of ways. All of our contractors carry proper identification. Work hours are Monday through Saturday 7 am to 7 pm.

Other Work in the Area

Please note that you may have already received notification of other work that may be occurring in your area. There are structure replacements and vegetation maintenance projects currently underway in certain areas of this right of way.

Our Commitment to You

We are committed to being a good neighbor and doing our work with respect for you and your property. For more information about this work, call 800-793-2202, or send an email to TransmissionInfo@eversource.com. Thank you.

Sincerely,

Christopher Rice

Christopher Rice
Eversource Project Manager - Transmission Maintenance